



## **INTERNET ACCESS SERVICE POLICY**

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Internet Access Service is provided to registered members of and visitors to Aurora Public Library as part of its mission. This service is intended primarily to be an information resource that complements the Library's traditional resources by providing users with access to a wealth of electronic resources outside the Library.

The internet functions in an unregulated, global environment and therefore provides access to a wide variety of resources over which the Library has no control. The information obtained through these electronic resources may not be accurate, complete or current. The Library is not responsible for the content of any resources accessed through its Internet Access Service.

The internet provides access to information that may be considered controversial, offensive or inappropriate for children. Parents or guardians are responsible for their children's use of the Internet Access Service.

The Library provides a mix of filtered and unfiltered Internet Access workstations. Filtered workstations include commercial filtering software designed to block web sites which may contain pornography and graphic sexual images. However, no filter is 100% effective and the Library will not assume responsibility in the event that the filter is found to be not fully effective. The choice of a filtered or unfiltered workstation for use by a child is the responsibility of that child's parent or guardian.

The Library is not responsible for any data downloaded or created during a session; it is the user's responsibility to ensure that sensitive information pertaining to log-in IDs and passwords are not captured on the workstation as the workstations are for public use.

The Library offers Wireless Internet Access Service which supports open, public, non-secured, non-encrypted internet traffic, operating on standard web-browsing protocols only (e.g. http and https). Since reliable and secure connections cannot be guaranteed, use of the wireless network is at the user's own risk.

To protect its network and users, the Library reserves the right to terminate any internet session, including a wireless connection, at any time or to withdraw internet access entirely. The Library also reserves the right to modify or restrict access to the internet, in full or in part, in order to carry out the service priorities of the organization.

## **Code of Conduct**

Users of the Library's Internet Access Service are required to agree and adhere to the following code of conduct:

- To use the internet for educational and information purposes only and not for unauthorized or illegal purposes.
- To not attempt:
  - To modify or gain access to files, passwords or data belonging to others.
  - To seek unauthorized access to any computer system.
  - To damage or alter the workstation's software or hardware.
- To not send, receive or display text or graphics that are illegal or that may reasonably be construed to be obscene or offensive.
- To not exhibit noisy, threatening or disruptive behaviour or use foul language which disturbs others, when using Library workstations for internet access.

Violation of this code will result in expulsion from the Library and/or loss of Library privileges. Violation of this code also may result in criminal prosecution by appropriate authorities.

## **Guidelines**

To ensure equitable access to the internet and efficient use of resources, the Library has developed procedural guidelines for use of the Internet Access Service as well as for use of wireless access. The Library reserves the right to modify these guidelines when and where appropriate.

## **Related Policies**

### 1. APL Rules of Conduct

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