



Aurora Public Library



Let us come to you.

# Visiting Library Service

[www.aurorapl.ca](http://www.aurorapl.ca)



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## Visiting Library Service

### What is it?

The Visiting Library Service (VLS) is a free program provided by Aurora Public Library that brings library resources to Aurora residents who are homebound and unable to visit the Library themselves.

This valuable community service is made possible through the efforts of dedicated volunteers who deliver and return library materials.

Volunteers provide a personal link between the Library and the homebound that enriches lives, fosters independence, inclusion and a love of reading amongst those who would not otherwise have access to all the Library has to offer.

*Your Library makes house calls!*

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*If you have questions about  
Visiting Library Service please contact:*

**Reccia Mandelcorn, Manager, Community Collaboration**  
**[rmandelcorn@library.aurora.on.ca](mailto:rmandelcorn@library.aurora.on.ca) or 905-727-9494 x230**

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# Frequently Asked Questions

## FAQs for Volunteers

### **1) What does a VLS volunteer do?**

The VLS volunteer selects, delivers and returns library materials to Aurora residents who are homebound and have no alternative means of obtaining library resources. The volunteer becomes familiar with the reading, listening and viewing tastes of the client(s) and visits them an average of once a month.

### **2) Are there any specific qualifications to become a VLS volunteer?**

Volunteers must be 18 years of age or older and a member in good standing of Aurora Public Library. They must also be reliable and able to commit to the program for at least one (1) year. An interview and vulnerable sector screening will be required.

### **3) What if I run out of materials suited to my client?**

Library staff is here to help. Selection assistance is available through Aurora Public Library's Information Services. All you have to do is ask!

### **4) Is there a specific time that library materials need to be delivered?**

No, there is not. Delivery of library materials is set up at a mutually convenient time between volunteer and client.

## FAQs for Clients

### **1) But the service is just for senior citizens, right?**

The Visiting Library Service is not limited by age, but by need.

### **2) Can I join temporarily, while I recover from an operation?**

Yes. Also, some clients sign up for the winter, but are able to visit in the summer when it's easier to get around.

### **3) Will the same person visit each time?**

Yes, you will have one volunteer assigned to you.

### **4) What if my books become overdue, or even lost?**

Visiting Library Service clients are not charged overdue fines. However, you are responsible for the materials you borrow. Replacement costs are charged for lost materials and service will be suspended to anyone with outstanding "lost" charges.

### **5) Do I have to provide a doctor's certificate?**

We accept applications for Visiting Library Service on the honor system - no certificate needed. However, resources are limited, so it's meant for those who otherwise would be unable to enjoy library services.

# VLS Client Application

If you or someone you know might benefit from this service, please complete this form and return it to Aurora Public Library, attention: Reccia Mandelcorn, *Manager, Community Collaboration*.

First Name \_\_\_\_\_ Last Name \_\_\_\_\_

Library Card # \_\_\_\_\_

Street Address \_\_\_\_\_

City \_\_\_\_\_ Postal Code \_\_\_\_\_

Phone # \_\_\_\_\_ Email \_\_\_\_\_

Emergency Contact Person \_\_\_\_\_

Phone # \_\_\_\_\_

Reading Interests \_\_\_\_\_

Favourite Authors \_\_\_\_\_

## Material Type

Fiction                       Non- Fiction                       Paperbacks

Large Print                       Talking Books                       Videos

DVDs                       Music CDs

Volunteer and contact information (For Library staff only)

## NOTICE

Personal information contained in this form is collected under the authority of the Public Libraries Act, R.S.O. 1990 for the purpose of delivering service to our registered patrons. Questions regarding the collection of this information should be directed to:  
CEO, Aurora Public Library, 15145 Yonge Street, Aurora, Ontario, L4G 1M1, 905-727-9494



# VLS Volunteer Application

If you are interested in volunteering, please complete this form and return it to Aurora Public Library, attention:

Reccia Mandelcorn, *Manager, Community Collaboration.*

First Name \_\_\_\_\_ Last Name \_\_\_\_\_

Library Card # \_\_\_\_\_

Street Address \_\_\_\_\_

City \_\_\_\_\_ Postal Code \_\_\_\_\_

Phone # \_\_\_\_\_ Email \_\_\_\_\_

Work Experience \_\_\_\_\_  
\_\_\_\_\_

Volunteer Experience \_\_\_\_\_  
\_\_\_\_\_

Why are you interested in applying for the Visiting Library Service?

References: 1. \_\_\_\_\_

2. \_\_\_\_\_

My signature below certifies that I am covered by no less than \$1,000,000.00 automobile insurance and am licensed in good standing to drive a vehicle in Ontario. I further certify that I accept responsibility for any fines or parking tickets which may occur as a result of performing duties for Visiting Library Service.

Signature \_\_\_\_\_ Date \_\_\_\_\_

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